



Platinum Beyond Full Cassette Awning

OWNER'S MANUAL

For Technical Support:

[HTTPS://SUPPORT.SUNSETTER.COM](https://support.sunsetter.com)

E-MAIL CONTACTUS@SUNSETTER.COM

CALL TOLL FREE 800-670-7071

 WARNING

**FAILURE TO FOLLOW THESE INSTRUCTIONS COULD RESULT
IN SERIOUS PERSONAL INJURY, INCLUDING DEATH**

Index

Safety Information	4
Operation	5-7
Care & Maintenance	8-10
Troubleshooting	11-14
Appendix A - Adjusting the open and close stop limits	15
Appendix B - Changing the pitch of the awning	16
Appendix C - How to safely drain water from the awning fabric	17
Appendix D - Factory resetting the motor	18
Warranty	19

WARNING

- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children. Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- Call a local poison control center for treatment information.
- Applicable to compatible battery type **CR2430, CR2032, and CR2450.**
- Nominal battery voltage is **3V**.
- Non-rechargeable batteries are not to be recharged.
- Do not force discharge, recharge, disassemble, heat above **60° C** or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Ensure the batteries are installed correctly according to polarity (+ and -).
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children.





Safety Information

1. **Always retract the awning during periods of snow or rain. Never leave the awning extended and unattended in heavy winds.**
2. **Do not retract the awning while wet.**
3. **Do not permit the remote to get wet, as this can affect its proper operation. It is recommended to keep the remote indoors when the awning is not in use or if rain is expected.**
4. **During an electrical outage, the awning can be closed using the supplied manual crank wand.**
5. **Never attempt to repair or disassemble any part of the awning without following replacement part procedures supplied by the manufacturer. Trying to do so without proper instructions could result in personal injury!**
6. **Do not use the awning near an open flame or heat source.**
7. **To reduce the risk of electric shock, this equipment has a grounding type plug, that has a third (grounding) pin. This plug will only fit into a grounding type outlet. If the plug does not fit into the outlet, contact a qualified electrician to install the proper outlet. Do not change the plug in any way. Electrical cords should not be strained or tensioned.**
8. **Do not use an extension cord. If the power supply cord is too short, have a qualified electrician install an outlet near the awning.**
9. **The only acceptable detachable supply cord are type SJTW. Replacements are available from SunSetter.**

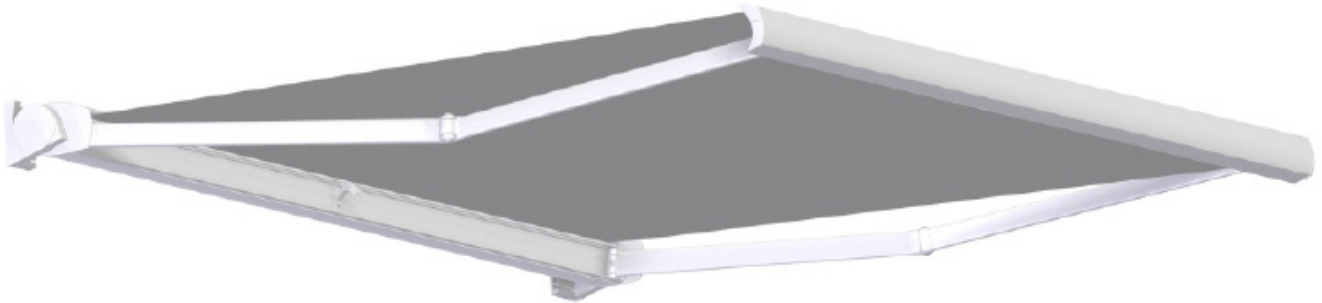


WARNING

FAILURE TO FOLLOW THESE WARNINGS MAY RESULT IN PROPERTY DAMAGE OR SERIOUS PERSONAL INJURY, INCLUDING DEATH



Operating your awning



WARNING: BEFORE OPERATING THE AWNING, MAKE SURE NO LADDER, PERSON OR OBJECT IS IN FRONT OF THE AWNING. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY.

Note: When opening the awning for the first time, the motor will begin to open, quickly reverse direction closing all the way, then continue to open. This is a standard operation of the motor after it has been without power for more than two (2) minutes.

Channel 1 is pre-set to operate your motorized awning.

Note: The open and close stop limits on the awning motor were set and tested at the factory prior to shipment. To change the open and close limits of the motor, see Appendix A.

Test the operation of the awning by using the open and close buttons on the remote (see Figure 1).

1. Press and release the OPEN button. The awning opens to its full projection and the arms will still be bent but locked at the elbow (this is normal).
2. Press and release the CLOSE button. The awning closes to where the front bar contacts the cassette housing. The cassette should be fully closed with the lateral arms folded neatly inside. The gasket along the length of the cassette prevents water from entering the cassette while fully closed.
3. Press my/STOP to stop the awning at any position.

Figure 1





Operating your awning

Depending on remote model(s) ordered, you may have one or more single channel remote(s) or multi-channel remote(s). If you own more than one remote and/or awning, it is recommended to label the remotes and/or awnings to prevent mix-ups.

1. Each remote and each channel (if applicable) of each remote has its own unique ID.
2. If you have ordered a multi-channel remote, your awning has been programmed to channel 1 (the first light from the left) of the remote. Channel 1 of each remote is unique from channel 1 of every other remote.
3. To control multiple awnings with one or more remotes or channels, or to mix and match remotes with more than one awning, see "ADDING OR DELETING REMOTES AND/OR CHANNELS" on page 7.

Figure 2





Operating your Awning (cont.)

ADDING OR DELETING REMOTES AND/OR CHANNELS

The programming button inside the small opening on the back of the remote transmitter is used to **ADD** or **DELETE** remotes or individual channels from the motor's memory.

TO ADD ADDITIONAL REMOTE:

1. On the active remote, press and hold the programming button until the motor jogs or moves slightly.
2. On the additional remote, press and hold the programming button until the motor jogs or moves.
3. The additional remote has been added to the motor's memory. Test for proper operation.

TO DELETE ADDITIONAL REMOTE:

1. Select the remote you wish to keep controlling the motor.
2. Press and hold the programming button until the motor jogs or moves slightly.
3. Select the remote you wish to delete from the motor.
4. Press and hold the programming button until the motor jogs or moves slightly.
5. The unwanted remote has been deleted from the motor's memory.

TO ADD ADDITIONAL CHANNEL:

(Multi-channel remotes only)

1. Activate channel 1 (active channel) of the remote.
2. Press and hold the programming button until the motor jogs or moves slightly.
3. Press the channel selector button to move the active channel to the channel you want to use to control the motor.
4. Press and hold the programming button until the motor jogs or moves slightly.
5. The additional channel has been added to the motor's memory.

TO DELETE ADDITIONAL CHANNEL:

(Multi-channel remotes only)

1. Select the channel you wish to keep controlling the motor.
2. Press and hold the programming button until the motor jogs or moves slightly.
3. Press the channel selector button to move the active channel to the channel you wish to delete from the motor's memory.
4. Press and hold the programming button until the motor jogs or moves slightly.
5. The additional channel has been deleted from the motor's memory.

Note: The steps to **ADD** are the same as **DELETE**. They simply "toggle" whether the remote controls the motor or does not control the motor.



Figure 3



General Care and Maintenance

Note: It is normal for the fabric to form waves or wrinkles at the hemmed edges as the awning rolls up. This is because the fabric layer is double only along the edges. It is also possible for the awning fabric to sag as a result of its own weight, this is normal.

PROTECTING THE SUNSETTER FRAME

Your SunSetter awning contains extruded and diecast aluminum components. These aluminum parts are powder-coated for long lasting beauty. (We have included a bottle of color-matched touch-up paint with your awning in the event that some area of the painted surface gets scratched during installation. Please use it as needed.)

LUBRICATION

Once a year, you may wish to lubricate **the plastic bushing on the roller bar** on the side opposite of the motor. During extended use, dust may accumulate on this moving part and may cause a minor squeak as the awning opens or closes. **Any type of light lubricant** will eliminate this type of noise. You may also wish to lubricate the pivot point of the lateral arm elbows.

The **plastic handles of the crank wand** can be lubricated with a small amount of **light lubricant**, to address squeaking that could occur.



WARNING

1. PRIOR TO OPERATING THE AWNING, BE SURE THAT NO OBJECTS OR PERSONS CAN COME IN CONTACT WITH IT AS IT OPENS AND CLOSES. KEEP CHILDREN AWAY FROM ANY MOVING PARTS OF THE AWNING AS IT OPERATES. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY.
2. NEVER ATTEMPT TO HANG ITEMS FROM ANY PART OF THE AWNING, EXCEPT THOSE ACCESSORIES THAT ARE SUPPLIED BY THE MANUFACTURER.
3. NEVER ATTEMPT TO REPAIR OR DISASSEMBLE ANY PART OF THE AWNING WITHOUT FOLLOWING REPLACEMENT PART PROCEDURES SUPPLIED BY THE MANUFACTURER. TRYING TO DO SO WITHOUT PROPER INSTRUCTIONS COULD RESULT IN PERSONAL INJURY.

4. RAIN WATER POOLING ON THE FABRIC COULD RESULT IN DAMAGE TO, OR THE COLLAPSE OF THE AWNING AND CAUSE PERSONAL INJURY. YOU MUST ROLL UP YOUR AWNING WHEN WATER STARTS POOLING ON THE FABRIC. TO SAFELY DRAIN WATER THAT ALREADY POOLED ON THE FABRIC, FOLLOW PROCEDURES IN "APPENDIX C - HOW TO SAFELY DRAIN WATER FROM YOUR AWNING FABRIC" on page 17.

DAMAGE TO THE AWNING FABRIC, ARMS AND MECHANISM CAUSED BY WATER POOLING OR WINDY CONDITIONS ARE NOT COVERED BY THE MANUFACTURER'S WARRANTY. ALWAYS RETRACT YOUR AWNING DURING PERIODS OF SNOW OR HEAVY RAIN. NEVER LEAVE YOUR AWNING EXTENDED OUT AND UNATTENDED WHEN THERE ARE HEAVY WINDS.

5. NEVER USE A BARBECUE GRILL, ANY TYPE OF PATIO HEATER OR FIREPLACE UNDER YOUR SUNSETTER AWNING. DOING SO COULD RESULT IN THE FABRIC BURNING OR MELTING AND COULD RESULT IN PERSONAL INJURY (see Figure 2).

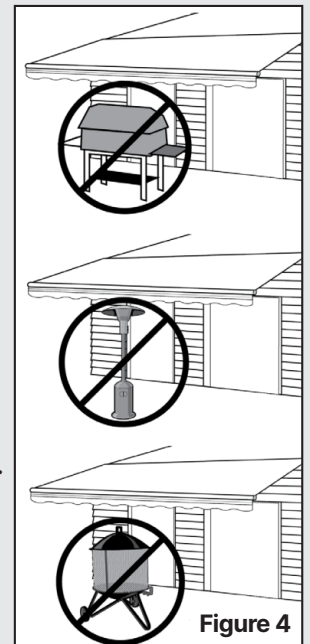


Figure 4



Care and Maintenance

SUNBRELLA® AND PERFORMANCE WOVEN ACRYLIC FABRICS

Sunbrella and Performance Acrylic fabrics are made of 100% solution-dyed acrylic fiber and have a special finish which delays the formation and accumulation of dirt. To preserve this finish, cleaning of the fabric must include the following.

STANDARD MAINTENANCE

- Thoroughly remove the dust from the dry awning fabric by vacuum cleaning, gently beating or brushing.
- Then clean with a prolonged spraying of lukewarm water and a mild soap while gently brushing. Rinse thoroughly to remove soap.

STAIN REMOVAL

For more stubborn cases, a general solution of no more than 1/2 cup (4 oz.) of bleach and 1/4 cup (2 oz.) of mild soap per gallon of water is normally recommended. Do not leave this mixture on the fabric for more than 20 minutes. Then the fabric should be rinsed thoroughly with cold water to remove all of the mixture.

CAUTION: Bleach can deteriorate sewing threads. The fabric should be rinsed thoroughly with cold water to remove all of the soap. This method of cleaning may remove part of the water repellency of the fabric. Therefore, if water repellency is important, the fabric afterwards should receive an application of any aircuring fluorocarbon water repellent treatment, such as 303 High Tech Fabric Guard.

APPLYING 303 HIGH TECH FABRIC GUARD

303 Should be applied to SunSetter woven acrylic fabrics after each thorough cleaning, which typically removes the original finish and reduces the fabric's water repellency.

- Allow the clean fabric to completely air dry.
- Apply 303 Fabric Guard in a well ventilated area following instructions on the container.
- Apply 303 in a thin, even coat and allow fabric to dry completely.
- Apply a second thin, even coating of 303. (Two light coatings are more effective in restoring fabric water resistance than a single heavy coating. A 15 ounce bottle provides coverage of up to 50 square feet of fabric).

For more information please see www.303products.com.

CAUTION: If an awning is retracted while wet, open it as quickly as possible and allow the fabric to dry. Although the fabric is mold, mildew and rot resistant, this procedure is necessary because atmospheric pollution deposits on the surface of the fabric can mold and mildew under damp conditions.



Care and Maintenance

MOTOR AND REMOTE TRANSMITTER

WARNING

ANY PERMANENT WIRING OF THE AWNING MUST BE PERFORMED BY A LICENSED ELECTRICIAN PER YOUR LOCAL ELECTRICAL CODES. FAILURE TO DO SO COULD RESULT IN PERSONAL INJURY.

THE OUTDOOR ELECTRIC MOTOR

The motor is supplied by Somfy Systems Inc., the recognized world leader in specialized electric tubular motors for awnings and sunshades. This 110 volt motor is UL (Underwriters Laboratories) and CSA (Canadian Standards Association) approved. This Somfy motor features the manual override option that allows you the safety and convenience of manual operation during electrical failures.

The electric motor is equipped with an automatic overheating protection shutoff system. If you run your awning several times continuously, the motor will stop its operation before it overheats. The motor will resume normal operation after 20 minutes of cooling down.

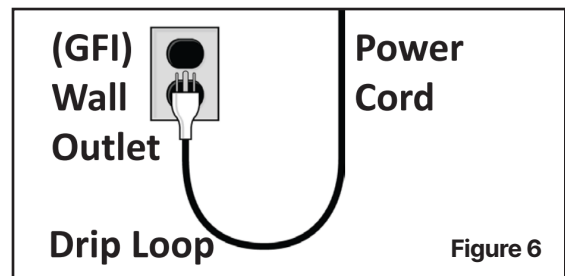
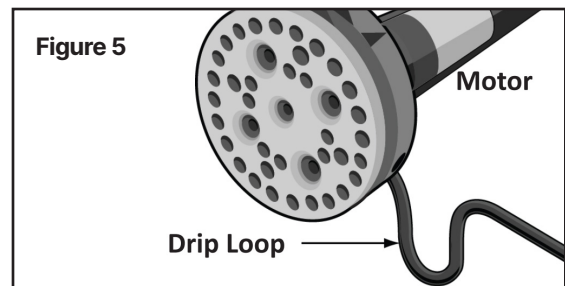
Protecting the Outdoor Electric Motor from Water Damage

To prevent water from entering the head of the motor, it is recommended that a **drip loop** be formed as shown in **Figure 3**. Notice that the bottom of the loop is lower than the cord's entry point to the motor. Rain water gaining access into the roller bar could damage the internal components of the motor.

To prevent water from entering the (GFI) Wall Outlet it is recommended that a drip loop be formed at the end of the power cord as shown in Figure 28. Additionally, it is recommended that an "In-Use Weatherproof Cover" is installed over the outlet. Covers are available at most local hardware stores.

Preparing Your Awning for Winter

Unplugging the motor power cord from your (GFI) wall outlet and covering the socket may prevent rain and moisture from entering the outlet which could interfere with proper motor function in the spring. Before rolling up your awning for the last time of the season, it may be beneficial to ensure the fabric is clean and dry which will prevent mildew from forming over the winter.





Troubleshooting

PROBLEM WITH INSTALLATION	SOLUTIONS
Can the awning be “hard-wired” into the home?	<p>The awning can be “hard-wired”, but this must be performed in compliance with the National Electrical Code and local regulations by a qualified electrician. Do not cut the cord within 2’ of the motor connection.</p> <p><i>Note: Some maintenance procedures such as resetting communication between the remote transmitter and awning require power to be interrupted. Therefore, hard-wiring the awning may interfere with this procedure.</i></p>
How low can the pitch be set?	<p>Wall or Roof mounted awnings:</p> <ul style="list-style-type: none"> • Configuration 1: 40° • Configuration 2: 65° <p>Soffit mounted awnings: 85°</p>
How high can the pitch be set?	<p>Wall or Roof mounted awnings:</p> <ul style="list-style-type: none"> • Configuration 1: 5° • Configuration 2: 40° <p>Soffit mounted awnings: 5°</p>
When I first press the button to operate the awning, it moves open, then closes on its own and then opens correctly.	<p>When the awning is plugged in the first time, and anytime the motor has been without power for more than two (2) minutes, the next command will cause the Awning to open several inches, close all the way, then the awning will continue to open. This is a normal function.</p>
PROBLEM WITH APPEARANCE	SOLUTIONS
Fabric wrinkles when the awning is opened or closed	<p>The awning fabric has a hem along both ends of the material; some wrinkling is a characteristic of the extra thickness along either edge. This wrinkling may be more noticeable when retracted and after prolonged periods when the awning is not used. This condition is normal. Leaving the awning open in warm weather should minimize the wrinkling over a period of time. Ensuring that the awning fabric is centered on both the roller bar and the front bar may also lessen the appearance of wrinkles in the fabric.</p>
<p>Fabric gathers more to one side (telescoping fabric) on the roller bar as the awning retracts,</p> <p>OR</p> <p>fabric is not centered on the roller bar or the front bar.</p>	<p>This procedure works best with helpers.</p> <ol style="list-style-type: none"> 1. Open the awning all the way. 2. Unplug the power cord from the outlet. 3. Using the crank wand, open the awning; continue until the roller bar is fully exposed. 4. Center the fabric on the roller bar and front bar. 5. Two people hold the fabric in place on the roller bar, while the third person manually cranks the awning closed until the fabric is tight and the front bar begins to close. 6. Plug in the power cord and close the awning the rest of the way. 7. If problems persist, please call Customer Service at 800-670-7071 for support.



Troubleshooting

PROBLEM WITH MOTOR	SOLUTIONS
Squeaking noise during manual operation	The plastic handles of the crank wand may be lubricated with a small amount of light lubricant, to address squeaking that may occur. For more information, see the Lubrication section on page 8.
After installing, the awning will not function.	<ul style="list-style-type: none">• Is the remote set to channel 1, as preset at the factory?• Is there power to the outlet? Test with a known good appliance, such as a lamp.• Does the remote need a new battery? See battery replacement instructions included in your remote's instruction sheet.
The red LED light on the remote transmitter does not come on when I press and hold a button.	Refer to the included remote instructions to change the remote's battery.
The open or close stop limit needs to be changed.	Follow instructions in "Adjusting the open and close stop limits" on page 15 to change existing Open or Close stop limits of the motor.
The awning closes on its own.	<p>Three conditions can cause the awning to close on its own.</p> <ol style="list-style-type: none">1. The Wireless Wind Sensor has detected rapid movement up and down and has sent a "close" signal to the awning, causing the motor to close the awning The sensitivity of the Wireless Wind Sensor is set inside the device. The sensitivity is adjusted by using a small screwdriver to turn the potentiometer from the factory setting of 2 to a higher setting up to 9. When setting the Wind Sensor to be more sensitive, the setting can be set as low as 1.2. Every 15 minutes = The Wireless Wind Sensor has low batteries, causing the motor to close the awning. Change the AAA batteries. Do not use rechargeable batteries.3. Every 60 minutes = The Wireless Wind Sensor has lost communication with the motor. This can be caused by dead or incorrectly inserted batteries, in which case the AAA batteries must be replaced (use non rechargeable batteries). This can also be caused by a Wind Sensor being physically removed from the awning without removing it from the motor's memory. For more information, please see the Wireless Wind Sensor Installation Instructions. <p>For more information, please see the Wireless Wind Sensor Installation Instructions.</p>



Troubleshooting

PROBLEM WITH MOTOR	SOLUTIONS
The Open or Close stop limit needs to be changed.	Follow instructions in Appendix A to change existing open or close stop limits of the motor. Appendix A requires the awning stop on its own at the setting to be changed. If the awning cannot reach the open limit due to an obstruction such as a tree or structure, follow the instructions in Appendix D to completely remove and recreate new stop position limits.
Can other remote transmitters interfere with the operation of this motor?	No. Your Somfy motor operates on a specific frequency. In addition, each remote transmitter has its own unique identification code that must be manually and intentionally matched to each motor.
Can more than one remote transmitter control my awning?	Yes, the Somfy motor can be programmed by you to accept commands from multiple remotes and/or channels. See “Adding or deleting remotes and/or channels” on page 7 for instructions.
Motor stopped responding, but worked a few minutes ago. The motor stops after 4-5 minutes of continuous operation.	The motor is enclosed inside the roller bar. Heat can become trapped inside the roller bar, causing the motor to overheat and turn itself off after several minutes of continuous use. This may occur in as few as 5 to 10 cycles of opening and closing the awning. This may be more noticeable with the wider model, particularly in hot weather. Please allow at least 20 minutes for the motor to cool down before attempting to operate the motor again. Meanwhile, you can manually open or close your awning using the supplied crank wand.
The GFI outlet ‘trips’ or shuts off.	<ul style="list-style-type: none">• Test the outlet by plugging in another appliance (such as a hair dryer or lamp) to ensure the outlet is working properly.• Test the awning by getting power from an outlet on another circuit using an extension cord.• There may be moisture inside the motor housing causing the GFI to trip, please allow the motor to dry out over 2-3 days. The motor is designed to operate if it gets wet and dries out.• If motor is wet, use a drip loop on the power cord as shown in Figures 5 and 6 on page 10.
Button on remote transmitter must be held down for awning to open or close.	The motor is not in User Mode. Follow “Additional Motor Troubleshooting” steps on page 14 to return the motor to User Mode in which “one-touch operation” returns.



Additional Motor Troubleshooting

PROBLEMS:

Motor does not respond to remote
(Plug/Outlet has power and remote passes Self Test)

OR

Motor only runs while holding down the UP or DOWN button on the remote.

SOLUTION:

1. Unplug motor,
2. Wait two seconds,
3. Plug in motor,
4. If the **motor DOES jog**, go to **Group A**.
5. If the **motor DOES NOT jog**, go to **Group B**.

GROUP A

1. Press and hold the **UP** and **DOWN** buttons together, until the motor jogs or moves.
2. Press and hold the **PROGRAMMING** button on the back of the remote until the motor jogs or moves.
3. Test for normal operation.

GROUP B

1. Press and hold the **UP** and **DOWN** buttons together, until the motor jogs or moves.
2. Perform steps 8 - 12 in Appendix D.
3. Test for normal operation.

If GROUP A or B (above) does not fix the problem, then...






Perform steps 1-12 in Appendix D, or call Technical Support at **800-670-7071**.



Appendix A

ADJUSTING THE OPEN AND CLOSE STOP LIMITS

TO CHANGE THE OPEN LIMIT:

1. Select the correct channel. The remote was preset to operate on channel 1.
2. Open the awning to its current open position and **let it stop on its own**.
3. Press and hold the OPEN  and CLOSE  buttons simultaneously until the awning moves a little bit, or jogs back and forth, then release the buttons.
4. Adjust the awning to the new open limit position. The awning moves only while pressing the OPEN  or CLOSE  button.
5. Press and hold the “my”  button until the awning moves a little bit, or jogs back and forth, then release the “my” button.
6. Check the new open limit.

When fully extended, the awning fabric should be tight with lateral arms slightly bent at the elbows. Do not allow the arms to straighten and lock in place.

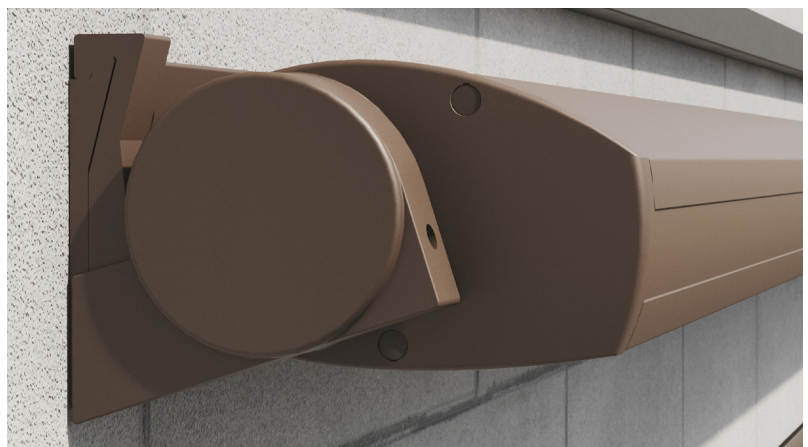


TO CHANGE THE CLOSED LIMIT:

The full-cassette awning style uses the motor's automatic closing force function to ensure the cassette is closed tightly and sealed from the elements. This allows the motor to adjust the closed limit automatically if fabric stretches over time, etc. If the awning is no longer closing fully, follow the steps in **Appendix D** to clear the motor's memory and set new open and close stop limits.

When fully closed, the awning should be completely enclosed within the cassette. There should be no gap between the front bar and cassette housing.

It is strongly recommended that the inner/retracted limit be set using the motor's automatic inner limit setting. Manually setting the inner/retracted limit can lead to a shortened lifespan of the motor.





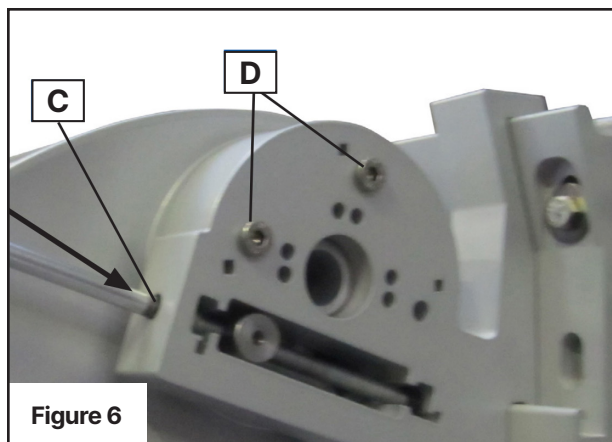
Appendix B

CHANGING THE PITCH OF THE AWNING

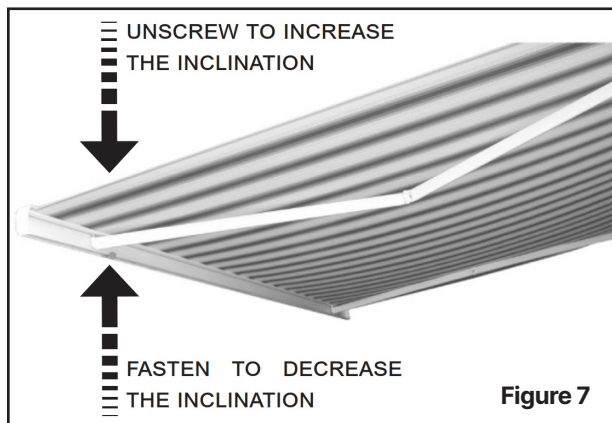
WARNING

VERIFY THAT ONLY THE OPERATORS ARE WITHIN THE OPERATING RANGE OF THE AWNING DURING OPENING AND CLOSING OPERATIONS.

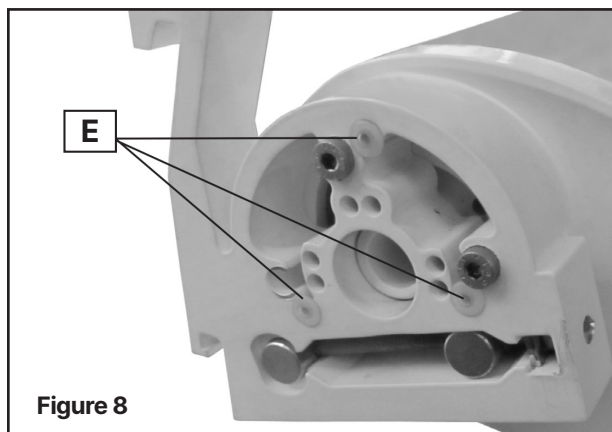
In this procedure, an operator must make adjustments on the brackets while another operator, ONLY ONCE THE AWNING IS OPEN, guides the front bar to lift and lower the awning easily.



1. Remove the caps from the sides of the end brackets.
2. While the awning is open, adjust the screw (C) using a 6mm hex key until the desired inclination is obtained (see **Figure 6**).



3. Do the same to the other side of the awning.
4. Once the desired inclination is obtained, fix the awning position tightening the screws (D-FIG 6) using a 5mm hex key.



5. Insert the three plastic ferrules in the holes (E) of the cassette support. Push the end caps into the supports.



Appendix C

SAFELY DRAIN WATER FROM THE AWNING FABRIC

WARNING

THE SUNSETTER AWNING IS NOT DESIGNED TO HOLD THE WEIGHT OF RAINWATER POOLING ON THE FABRIC. ACCUMULATION OF RAINWATER ON THE FABRIC COULD COLLAPSE THE AWNING AND CAUSE PERSONAL INJURY!

NEVER WALK UNDER AN AWNING WITH WATER ACCUMULATED ON THE FABRIC! THERE COULD BE A TREMENDOUS AMOUNT OF WEIGHT ON THE AWNING AND THE FRAME COULD COLLAPSE AT ANY MOMENT AND CAUSE PERSONAL INJURY!

If, for any reason, rainwater accumulated on the fabric, follow the instructions below to remove the water. You will need a helper for this procedure.

1. Connect a common garden hose to your outside water faucet.
2. While standing in front of the awning (BUT NOT UNDER THE AWNING), visually observe where is the deepest point of the water pooling on the fabric.
3. Hold the open end of the garden hose about head high. DO NOT ALLOW ANY WATER TO RUN ONTO THE FABRIC.
4. Have a helper turn the water faucet on. Let water run ONTO THE GROUND until there is a solid stream of water.
5. Continue to hold the end of the hose head high and have your helper turn the water OFF. Leave the hose connected to the faucet.
6. Place the end of the hose over the front of the awning and let the open end of the hose slide into the deepest point of the water pool. DO NOT GO UNDER THE AWNING!
7. While the open end of the hose is UNDER THE SURFACE OF THE WATER, have your helper disconnect the water hose from the faucet and lay it on the ground.
8. The siphon caused by the water running out of the hose will drain the water from your awning. Let the water continue to drain until the flow of the water through the hose stops.
9. While keeping the end of the hose submerged, move it around on the fabric to keep it under the surface of the water to fully drain the water from the fabric.
10. When the drain stops, make sure most of the water was drained. If not, repeat the process until most of the water is drained off of the fabric.
11. Close the awning and let the rest of the water run off totally from the fabric.
12. Inspect your awning for damaged parts, and check for normal operation.



Appendix D

FACTORY RESETTING THE MOTOR

PREPARE MOTOR - READ THESE INSTRUCTIONS FIRST, COMPLETELY AND THOROUGHLY

1. Set the remote to channel 1 (for single channel remote, skip this step).
2. Disconnect power for five (5) full seconds.
3. Connect power for ten (10) full seconds.
4. Disconnect power for five (5) full seconds.
5. Connect power. The awning should move, then stop on its own.
6. Press and hold the programming button for ten (10) seconds, watching for two (2) separate jogs back and forth, several seconds apart.

Note: A single jog is defined as a quick two-direction movement of the motor.

7. Press and hold the up and down arrow buttons together, release when the awning jogs.

Note: The awning now moves ONLY while holding either the up or down button.

SET PROPER DIRECTION OF MOTOR ROTATION

8. Press the down button to check the direction of the motor. The down arrow should open the awning.
Note: The fabric must roll from the top of the roller bar, when opening the awning.
9. If the direction is incorrect, change direction by holding the my button until the motor jogs.
Press the down button again to check for the correct direction of the motor rotation.

SET THE OPEN AND CLOSED STOP LIMIT POSITIONS

10. Press down button to move the awning out, stop it at the desired outer limit by pressing "my."
Press and hold "my" and up until the awning begins to close, then release.
11. Stop the awning halfway by pressing "my." Press and hold "my" until the awning begins to move.
This automatically sets the inner limit.

It is strongly recommended that the inner/retracted limit be set using the motor's automatic inner limit setting, as described in Step 11. Manually setting the inner/retracted limit can lead to a shortened lifespan of the motor.

If one hears a faint "click" upon retraction of the awning, the inner/retracted limit may have been manually set. It is recommended to repeat the steps for automatic inner/retracted limit setting.

12. Press and hold the programming button on the back of the remote until the awning jogs.

REPROGRAM ANY ADDITIONAL ACCESSORIES

Refer to any additional accessory instructions to reprogram Wind Sensors, Rain Sensors, Wall Switches, remotes, or TaHomas to the awning's motor.

LIMITED WARRANTY INFORMATION

You can view our Limited Warranty at www.sunsetter.com by clicking the link to Warranty Information at the bottom of the page.

You may also request a copy of our Limited Warranty by emailing us at contactus@sunsetter.com, writing us at [7945 Graber Rd Middleton, WI 53562](http://7945_Graber_Rd_Middleton_WI_53562), and/or calling us Toll Free at [800-670-7071](tel:800-670-7071).



Thank you for choosing SunSetter.